

Rural River Rentals Ltd. Covid Policy

To ensure the safety of our customers and communities, we ask our customers to follow below procedures for COVID-19, which are made in accordance with public health guidance from Alberta Health.

Before booking and using the equipment:

1. Do you have symptoms of COVID-19? If you want to do a self-assessment, please visit <https://myhealth.alberta.ca/Journey/COVID-19/Pages/COVID-Self-Assessment.aspx>
2. If you are sick or symptomatic, please call us (780-916-2274) to cancel the booking and receive a refund or reschedule, and seek immediate medical attention if you have serious symptoms.

Equipment (Snowshoes & Poles)

- All equipment gets cleaned & sanitized after each use.
- Curbside rentals along with online booking are available so you don't have to enter our shop

Staff

- All staff will be wearing masks when interacting with customers
- All staff perform daily self covid assessments
- Social distancing will be implemented during all stages of the rentals

During using the devices

- Proper hand hygiene should be practiced when practical
- Wash your hands frequently.
- Refrain from touching your face with unclean hands.
- Use hand sanitizer.

After using the devices

- Staff will collect the equipment in the curbside pick up zone outside of the shop.

River Bus

- Masks are required while riding on the bus
- Hand Sanitizer is provided at the entrance of the bus
- Sit in marked seats for distancing
- No moving around (changing seats) while on the bus
- Bus seats get Sanitized by our team after every trip

After using the Boats (Lifejackets & Paddles) :

- Bring the equipment you used to the designated locations in front of the shop
- All Canoes & Kayaks get pressure washed then sanitized after every use by our team
- All Lifejackets & Paddles also get Sanitized by our team

If there are any concerns, please contact us @780-916-2274